

### نـــبـــض الـــتـــجـــارة The Pulse of Trade





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### Objectives



Recognize and reward excellent **HSE** Performance



LEESHA

Promote a behavioural HSE culture



Promote continuous improvement



Recognize Government contributions

### Introduction

every area of our business. The commitment to ensure strategic objective of Abu Dhabi Ports.

Abu Dhabi Ports has launched (NEESHAN); a health safety and environment award, aimed at recognizing the contributions of individuals, government and private entities and partners for their role in improving Abu Dhabi Ports' overall HSE & Business Continuity. The award seeks to promote a competitive spirit customers in adopting the highest HSE practices in various facilities.

development. Winners will be selected by a specialised committee that will evaluate individual efforts and entities against various HSE parameters.

NEESHAN award has three main categories. Under each, there is a list of identified awards: "5" Individual HSE Awards, "8" Business Subsidiaries Awards and "5" Customer Awards.

Within NEESHAN award, Abu Dhabi Ports will honor deserving and outstanding employees under the





- The safety of our people comes first and foremost in Individual Awards category for which the winner will be selected by Abu Dhabi Ports' management following "Zero Harm to People" and the Environment is a key their periodic walkabouts, ground inspections and job site visits monitoring compliance with health and safety requirements.
- Accolades will also include 'Employee of the Month' awards for staff at Khalifa Port, Fujairah Terminals, Programme Management, Zayed Port, Khalifa Industrial Zone, and Abu Dhabi Ports' Marine Services (SAFEEN) in recognition of the significant role they among Abu Dhabi Ports' employees as well as play in elevating performance and maintaining the integrity of operations and services provided by Abu Dhabi Ports.
- NEESHAN award is based on specific criteria; a set Abu Dhabi Ports will also honor Government entities of key indicators and standards followed by Abu and Customers that actively engage and employ Dhabi Ports to measure and monitor performance HSE standards By fostering Abu Dhabi Ports' HSE & Business Continuity Initiatives.
  - The results of the scheme will be announced at an annual awards ceremony organized by Abu Dhabi Ports. The gala will also recognize strategic partners and HSE innovative and vigilant government entities.
  - Winners and awardees will receive certificates of appreciation, monetary awards and honorary plagues.



# N E E S

### Roles and Responsibilities



- All winners of "Employee of the Month" Award or outstanding HSE performance Employee<sup>\*\*</sup> from all Business Units are
  directly shortlisted for the Annual Best HSE Performance award and Best HSE Observation Reporter Award.
- Each HSE Representative and HSE Auditor are shortlisted to be nominated by Manager/ Head of HSE in coordination with Area Owner/ Terminal Manager.
- Each Business Continuity Representative is shortlisted to be nominated by Manager/ Head of HSE in coordination with Area Owner/ Terminal Manager and Crisis & Business Continuity Management.
- All participants who submitted suggestions in area of HSE, Business Continuity and Crisis Management in Abu Dhabi Ports' IBTIKAR Scheme are eligible for Best HSE Suggestion Award.



- Nominate a maximum of three employees for each Annual Best HSE Performance Award and Best HSE Observation Reporter Awards based on the winner of "Employee of the Month" in each business unit or outstanding HSE Performance Employee".
- Nominate a maximum of three employees for Best HSE Representative and Best HSE Auditor from each Business Unit
- Nominate for each Subsidiaries Annual Awards in coordination with Area Owner/ Terminal Manager
- Nominate one employee for Best HSE Suggestion Award in coordination with Suggestion Scheme Management.
- Nominate a maximum of three for each Annual Awards in coordination with Area Owner/Terminal Manager
- Nominate a maximum of one Department for Best HSE Initiative within Departments/ Annual Awards category in coordination with Area Owner/ Terminal Manager and with Suggestion Scheme Management.
- Nominate a maximum of one customer from Tenant, Contractors, Shipping Agent and Project Construction (If applicable) for each
  Customer Annual Awards in coordination with Area Owner/ Terminal Manager.
- Nominate a maximum of one Individual Representative from Tenant, Contractors, Shipping Agent and Project Construction (If applicable) for Customer Annual Awards- Area Representative in coordination with Area Owner/ Terminal Manager.
- Fill the designated award submission form and send to Corporate HSE & Compliance Management

\*\* Outstanding HSE performance Employee: represent any employee nominated by Manager/ Head of HSE and or HSE & Compliance Management due to execution of HSE project or initiative toward continual improvement of performance



- Communicate NEESHAN guideline, submission crit
- Establish NEESHAN Team from HSE members to p
- Evaluate the submission of three shortlisted nomin each award category to represent his business unit
- Re-evaluate the top rank nominations for each av judging panel.
- Initiate NEESHAN Award Committee to evaluate t

NEESHAN Coordinator

NEESHAN Committee Judging panel)

HSE &

anagement

- Coordinate with all interested parties to maintain
- Recommend changes and update to NEESHAN guidelines and submission templates.
- Coordinate with HSE & Compliance Management to
- Carry out the arrangement and formalities of NEES
- Approve guideline and submission template
- Approve schedule/ deadlines for submission
- Approve evaluation criteria and evaluation process.
- · Resolve any disputes or discrepancy that could aris
- Approve the guest list of governmental entities for annual award ceremony.
- Review and evaluate all submissions shortlisted by NEESHAN HSE Team.
- Carry out individual interviews, if required
- Finalize the Winners list for all NEESHAN Award car



#### eremony

- ria with the interested parties.
- rticipate in the final evaluation.
- tions for all awards categories and select one nominee top in his/her rank for

d category and select three shortlisted nominations to be evaluated by the

short listed nominees.

- ecord of all submissions.
- finalize the winner list, invitation and communication, committee meeting.
- AN award ceremony.

#### 9.

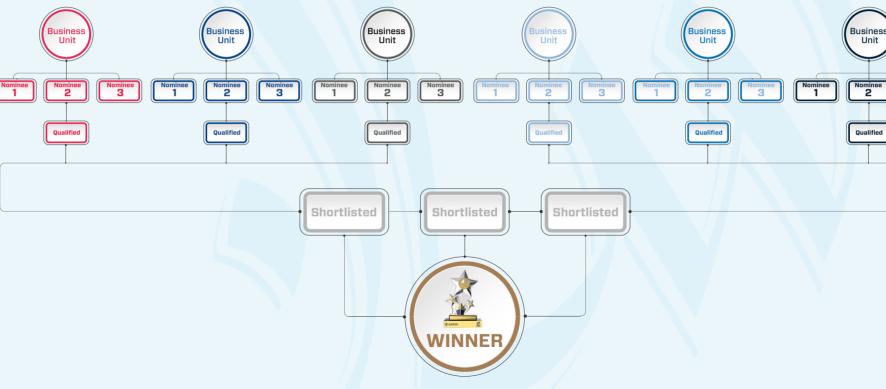
gories



### NEESHAN Process Flow



- Each Business Unit will nominate a maximum of three nominees for each Business Subsidiaries & Customer
- 2. NEESHAN HSE Team will select one Nominee from each Business Unit representing the top in his/her rank
- NEESHAN HSE Team then will select three shortlisted nominees to be evaluated by NEESHAN Committee (Judging panel)
- NEESHAN Committee (Judging panel) will evaluate the three short listed Nominees and select the winner



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### Evaluation Methodology

#### Annual Awards

NEESHAN judging panel will evaluate the last 12 months HSE & BC performance submitted by participants along with supporting evidences.

Applicants are eligible to participate in more than one NEESHAN award category.

One nominee will be announced a Winner for each Award Category.

HSE Award Committee shall be held responsible to announce Individuals, Business Subsidiaries and Customers winners based on the HSE Evaluation criteria.

#### Employee of the Month

The Area Owner in coordination with area HSE Manager shall be held responsible to select Individual based on the HSE award evaluation criteria.

#### Management Walkabout Award

Management Representatives carrying out the walkabout shall be held responsible to select Individual based on the best HSE act observed.

#### Celebration

The CEO will award the winners for the Annual NEESHAN Awards.





### Monthly Award **Best HSE Performance**

Monthly Award Best HSE Observation





Annual Award Individual, Business Subsidiaries & Customer



### 1. Monthly Awards-Individuals

MONTHLY NEESHAN AWARDS (INDIVIDUALS)	Awards	
Categories (Employee of the month)	Certificate	Incentive
Employee of the Month- KIZAD		ً∢
Employee of the Month- Khalifa Port		₽
Employee of the Month- ZP & Other Ports		<u>i</u>
Employee of the Month- Fujairah Terminals		₽
Employee of the Month- SAFEEN		
Employee of the Month- Programme Management		Ā
		<u> </u>
MANAGEMENT WALKABOUT (INDIVIDUALS)	Awa	rds
MANAGEMENT WALKABOUT (INDIVIDUALS) Categories (Employee of the month)		rds Incentive
	Awa	
Categories (Employee of the month)	Awa Certificate	
Categories (Employee of the month) Employee of the Month- KIZAD	Awar Certificate	
Categories (Employee of the month) Employee of the Month- KIZAD Employee of the Month- Khalifa Port	Awar Certificate	
Categories (Employee of the month) Employee of the Month- KIZAD Employee of the Month- Khalifa Port Employee of the Month- ZP & Other Ports	Awar Certificate	



# Individual Evaluation Criteria- Monthly Awards

NEESHAN is aimed at recognizing the contribution of individuals for their role in improving Abu Dhabi Ports' overall HSE performance, and to promote a competitive spirit in adopting the highest HSE practices.

Within NEESHAN award, Abu Dhabi Ports will honor deserving and outstanding employees under the Individual Awards category

#### Employee of the Month

- Participation in HSE Activities
- Participation in reporting HSE Observations
- Participation in HSE initiatives and suggestions
- Conducting toolbox talk

#### Total

Note: this award applicable to outsourced Contractors/ Emp

#### **Best HSE Act observed during Management Wa**

- Adhere to PPE guidelines
- Aware of HSE rules and procedures
- Adhere to HSE safe operation/ act

#### Total

Note: this award applicable to outsourced contractors & other Port Users; e.g. Visitors/ Truck Drivers



	Weight
	30%
	30%
	20%
	20%
	100
oloyees	
alkabout	Weight
	50%
	30%
	20%
	100



### 2. Annual Awards - Individuals



A single Business Subsidiary will be selected for each award category; the winners will receive a certificate of appreciation and honorary plaque.

IBTIKAR Best HSE Suggestion will be awarded by IBTIKAR

## Individual Evaluation Criteria- Annual Awards

NEESHAN is aimed at recognizing the contribution of individuals for their role in improving Abu Dhabi Ports' overall HSE performance, and to promote a competitive spirit in adopting the highest HSE practices.

Within NEESHAN award, Abu Dhabi Ports will honor deserving and outstanding employees under the Individual Awards category

#### **Best HSE Performance**

- Engagement in HSE Activities
- HSE Observation
- HSE Knowledge and Skills
- HSE Roles and Responsibilities
- HSE Initiative and Suggestion (IBTIKAR)
- HSE Training and Toolbox Talk

### Total

#### **Best HSE Representative**

- HSE Knowledge and skills
- Nonconformity, Corrective and Preventive Action
- Communication and Consultation
- Engagement in HSE Activities
- HSE Training and Toolbox Talk
- Total



	Weight
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	5%
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ns	20%
	20%
	20%
	10%
	100



Best Business Continuity Representative	Weight
BC knowledge and Skills	25%
Communication and Consultation	25%
Engagement in BC Activities	25%
Training	25%
Total	100
IBTIKAR Best HSE Suggestion	Weight
<ul> <li>No. of HSE initiatives submitted through Ibtikar</li> </ul>	30%
<ul> <li>No. of HSE initiatives contributing to Sustainability</li> </ul>	10%
<ul> <li>No. of HSE initiatives contributing to cost reduction</li> </ul>	5%
<ul> <li>No. of HSE initiatives contributing to revenue</li> </ul>	5%
<ul> <li>No. of HSE initiatives approved</li> </ul>	30%
<ul> <li>No. of HSE initiatives implemented</li> </ul>	20%
Total	100



#### Best HSE Observation Reporter

- Observation Reported
- HSE Observation Against Risk Rating
- Close-out of the Observations
- Nonconformity, Corrective and Preventive Actions

### Total

#### **Best HSE Auditor**

- HSE Knowledge and skills
- Communication skills / Timely submission of Audit rep
- Conduct audit as per Audit Schedule ( in timely mar
- Commitment and close-out of actions and tasks in tim
- Provide support toward closing out the audit finding
- Number of Audits Performed

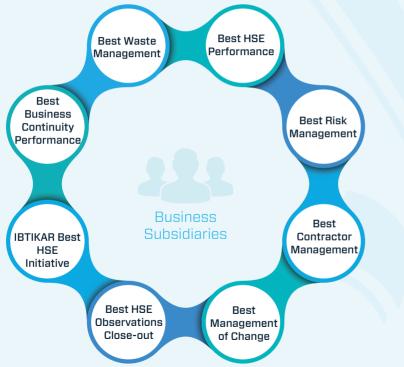
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# 3. Annual Awards - Business Subsidiaries



IBTIKAR Best HSE Suggestion will be awarded by IBTIKAR

# **Business Subsidiaries Evaluation** Criteria Annual Awards

NEESHAN is aimed at recognizing the contribution of various Subsidiaries for their role in improving Abu Dhabi Ports' overall HSE performance, and to promote a competitive spirit in adopting the highest HSE practices. A list of "8" NEESHAN Awards are identified under the "Annual Subsidiaries Evaluation Criteria".

#### **Best HSE Performance**

- Incident Management
- HSE Observations & Near Miss Reporting
- HSE Projects & Initiative
- Nonconformity, corrective and preventive action
- Management walkabouts
- Training and Toolbox talk
- HSE Communication and Consultation

Total

	Weight
	30%
	10%
	10%
1	15%
	15%
	10%
	10%
	100



Best Business Continuity Performance	Weight
Active BIA & Estmrarya Cards	30%
Crisis & Emergency preparedness	30%
<ul> <li>Crisis &amp; BC awareness &amp; trainings</li> </ul>	15%
Communication and consultation	15%
BC Projects & initiative	10%
Total	100
Best Risk Management Frame Work	Weight
<ul> <li>Valid and approved risk register</li> </ul>	20%
<ul> <li>Evidence that all departmental activities and related hazards identified in the recorded risk register</li> </ul>	10%
Evidence of Environmental aspects/ impact identified while developing the Risk Register	10%
Risk Index maintained to medium and below	15%
Evidence of management approval on risk assessment	5%
<ul> <li>No. of risk assessment reviewed as a result of incident and Investigation</li> </ul>	10%
<ul> <li>No. of CARs initiated due to planned/ additional HSE Measures</li> </ul>	10%
<ul> <li>No. of CARs closed due to planned/ additional HSE Measures</li> </ul>	15%
<ul> <li>Evidence of risk assessment communication and consultation</li> </ul>	5%
Total	100

### Best Contractor Management

- Contractor Management
- Contractor HSE Capability

### Total







Best Management of Change (MoC)	Weight
No. of MoC initiated and approved	20%
<ul> <li>No. of risk assessment updated as a result of MoC</li> </ul>	20%
<ul> <li>Evidence that applied changes has been communicated to affected department/ personnel</li> </ul>	10%
<ul> <li>No. of CARs initiated as a result of MoC</li> </ul>	10%
<ul> <li>No. of CARs closed in a timely manner</li> </ul>	20%
<ul> <li>Evidence that changes positively contributed to HSE aspects</li> </ul>	20%
Total	100
Best Waste Management Performance	Weight
Waste Recycled/Reused	30%
Collection/ Storage/ Segregation of Waste	30%
Nonconformity, Corrective and Preventive Actions	20%
Projects & initiative	20%
Total	100



#### IBTIKAR Best HSE Initiative

- No. of HSE initiatives submitted through Ibtikar
- No. of HSE initiatives contributing to Sustainabili
- No. of HSE initiatives contributing to cost reduct
- No. of HSE initiatives contributing to revenue
- No. of HSE initiatives approved
- No. of HSE initiatives implemented

#### Total

#### **Best HSE Observation Close-out**

- No. of raised HSE observations
- No. of observation closed-out.
- No. of CARs initiated as a result of HSE Observat
- No. of CARs closed as a result of HSE Observatio
- No. of HSE observation closed in a timely manne
- Total

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ons	20%
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### 4. Annual Awards - Customer





NEESHAN is aimed at recognizing the contribution of Abu Dhabi Ports' Customers for their role in improving the overall HSE performance, and promoting a competitive spirit in adopting the highest HSE practices across Abu Dhabi Ports.

A list of "5" NEESHAN Awards are identified under the "Annual Customer Evaluation Criteria".

#### Best HSE Performance - Tenants

- HSE Objective & Continual Improvement
- HSE Communication and Consultation
- Risk Management
- Contractor Management
- Incident Reporting, HSE Observations & Near Mi
- Emergency Preparedness and Response
- Close-out of CARs
- Total



	Weight
	15%
	10%
	15%
	15%
iss	15%
	15%
	15%
	100



Best HSE Performance - Construction / Project	Weight
HSE Objective & Continual Improvement	15%
HSE Communication and Consultation	10%
Risk Management	15%
Contractor Management	15%
<ul> <li>Incident Reporting, HSE Observations &amp; Near Miss</li> </ul>	15%
Emergency Preparedness and Response	15%
Close-out of CARs	15%
Total	100



#### Best HSE Performance - Contractor

- HSE Objective & Continual Improvement
- HSE Communication and Consultation
- Risk Management
- Contractor Management
- Incident Reporting, HSE Observations & Near Mis
- Emergency Preparedness and Response
- Close-out of CARs

### Total

#### Best Waste Management Performance

- Waste Recycled/Reused
- Collection/ Storage/ Segregation of Waste
- Nonconformity, Corrective and Preventive Action
- Projects & Initiative
- Total



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	100
	Weight
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	30%
ns	20%
	20%
	100



Best HSE Representative - Customer - Individual	Weight
HSE knowledge and Skills	30%
<ul> <li>Nonconformity, Corrective and Preventive Actions</li> </ul>	20%
Communication and Consultation	20%
Engagement in HSE Activities	20%
HSE Training and Toolbox Talk	10%
Total	100



# Best HSE Performance Submission Form

-Qî	مــوانـــــة أبــوظــــي ABU DHABI PORTS	Annual Individual Award Submission Form				lin		
			Reference	No.:				-NEESH)
BAS	SIC INFORMATION							
Awa	rd Category		"Best HS	E Per	form	ance"		
	ication Date		Business Unit					
	ninee Name artment		ID No. Contact					
			Contact	N0.				
	LUATION CRITERIA							
Ref No.	Eva	luation Criteria			No		HSE Manger Evaluation	Max. Percentag
1	Participation in HSE Act	vities			٥	٥		30
	ences Narrative cription							
	No. of HSE observation	raised						15
	ences Narrative				-	-		
Des:	ription HSE knowledge and skil	la.						15
Evid	ences Narrative	15						15
	cription			-	-	-	-	
4	Familiar with his HSE ro ences Narrative	les and responsibilities						15
	cription							
								15
	ences Narrative cription							
6	Participation / conductin talk	g related HSE training an	d toolbox					10
	ences Narrative cription						·	
		Overall Percentage						100
	nments & tification							
HSE	Manager/ Head		Manag	emen	t of E	lusin	ess Unit	
Date			Date					

#### موانی أبوط بی ABU DHABI PORTS

#### Annual Individual Award Submission Form



Definition	Score	Description
Exceptional	95 – 100	Beats HSE award evaluation criteria, extreme compliance is evidenced     Extraordinary interview outcome     Outstanding HSE Knowledge capability demonstrated     Short Listed for HSE Award
Superior	90 - 95	Exceeds HSE award evaluation criteria, great compliance is evidenced     Superior interview outcome     Intermediate HSE Knowledge capability demonstrated     Short listed for HSE Award, qualified for recognition certificate
Good	70 - 89	Meets HSE award evaluation criteria, compliance is evidenced     Good interview outcome     Satisfactory HSE Knowledge capability demonstrated     Disgualified from HSE Award
Adequate	50 - 69	Meets HSE award evaluation criteria, compliance is low evidenced     Adequate interview outcome     Fair HSE Knowledge capability     Disgualified from HSE Award
Poor to deficient	20 - 49	<ul> <li>Meets HSE award evaluation criteria, however evidences were not proven</li> <li>Disgualified from HSE Award</li> </ul>
Unacceptable	0 - 20	<ul> <li>Disgualified for interview, due to unacceptable submission/ evidences</li> <li>Disgualified from HSE Award</li> </ul>

· A single winner will be selected for each award category; the winners will receive a certificate of appreciation, bonorary plaque and monetary

- · If a number of applicants reach a score of Superior or Exceptional, the higher score applicant receives the Award.
- · Other applicants with a score of Superior and Exceptional will be awarded with a Recognition Certificate.
- · If no applicants reach a score of Superior or Exceptional as a minimum, then HSE Awards will be waived.
- · Applicants scored Adequate and/ or below will be disqualified from HSE Award and HSE Awards will be waived.
- Ibtikar Best HSE Suggestion will be awarded by IBTIKAR.







