

PORT VIRTUAL LAB

PILOT COURSE 2024

FINAL REPORT

DESIGNED FOR:



With the collaboration of:

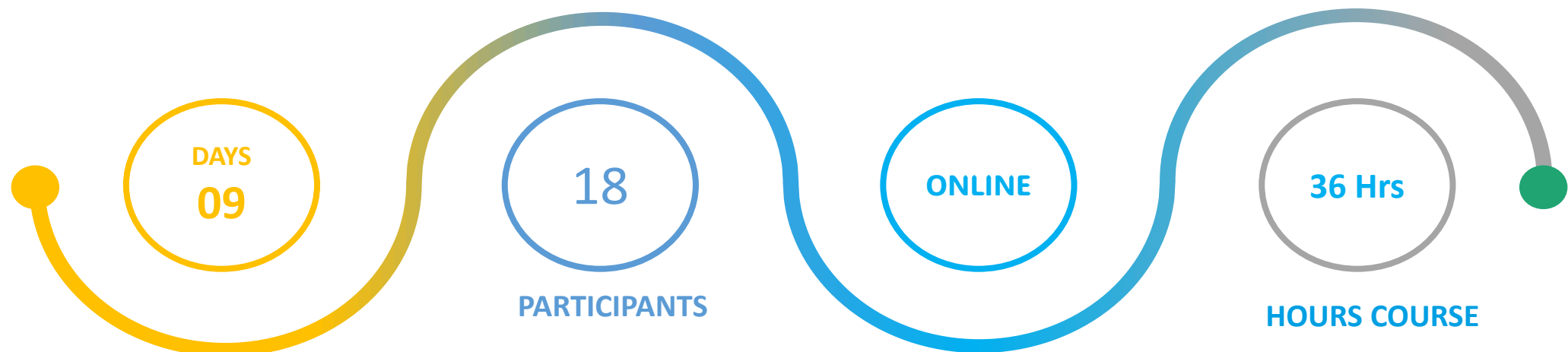


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Global Logistics and Forwarding Company

Summary

This report provides a comprehensive summary of the training course, including an executive summary with essential details about the course. It features the aggregated results from the participant surveys. Final course score: **4.88/ 5**

EXECUTIVE SUMMARY



Language: English

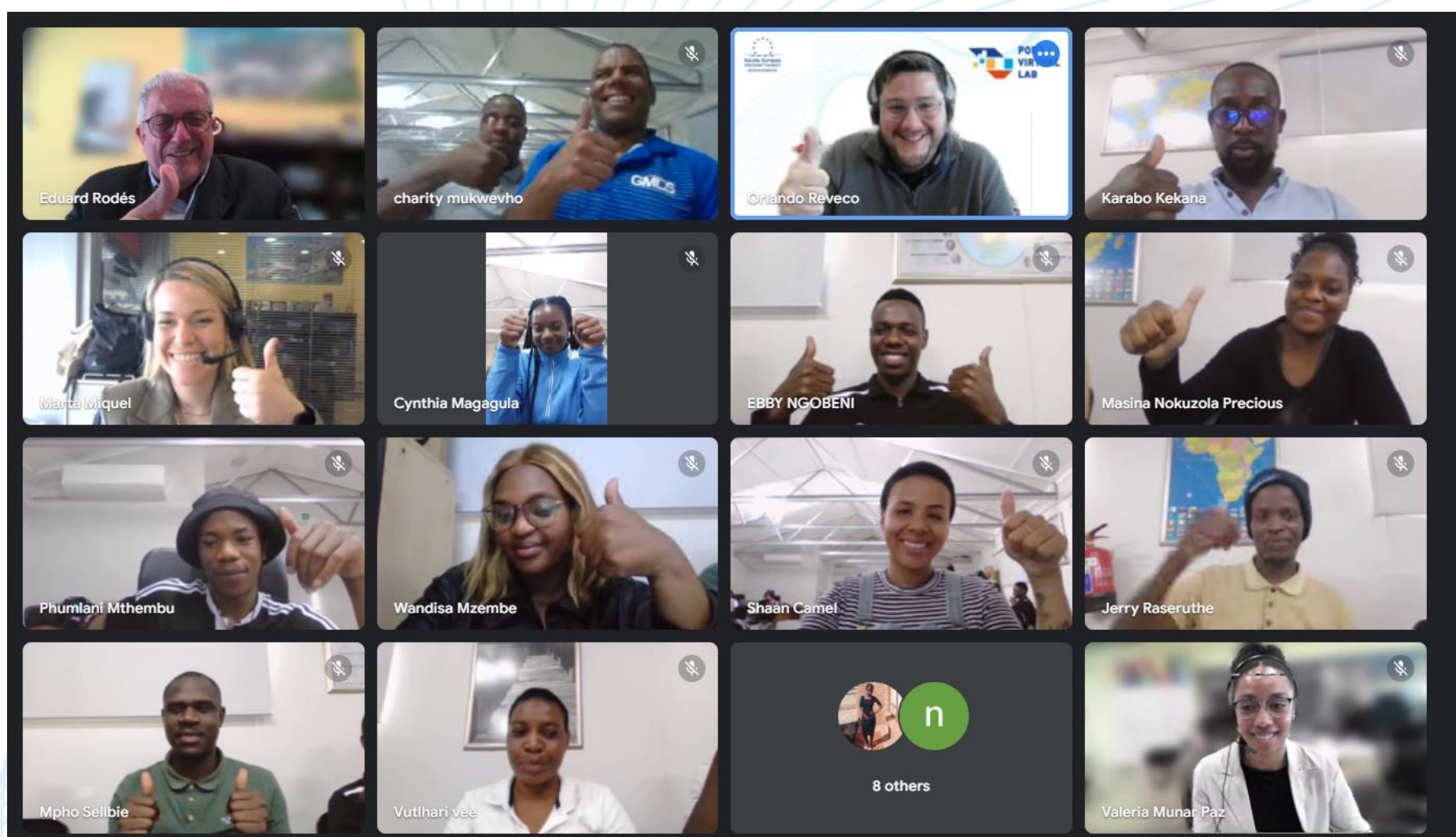
Lectures: 08

Teamwork: 07

Simulated companies involved: MedTrade, PlayPackaging, PlayCustoms, Click & Cargo

Lectures

- Opening Ceremony and Delivery of Contracts – Eduard Rodés, Marta Miquel & Orlando Reveco
- Introduction to the ERP Platform - Albert Ruiz
- Electronic Documents – Eduard Rodés
- Export Operation ERP – Orlando Reveco
- Billing Module Operation – Albert Ruiz
- Import Operation ERP – Orlando Reveco
- CO2 Emissions – Marta Miquel
- Export AIRFREIGHT Operation – Francesc Margalef
- Single Administrative Document (DUA) - Tariff Clasiffication – Alexander Ariza



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QUALITY CONTROL

La Escola Europea maintains a Quality Control System for each course. At the end of each program, participants evaluate the coordination and academic quality, and these assessments are summarized in a report that provides an overview of the course's overall performance and its comparison to previous editions.

Annually, the Academic Committee reviews these statistics to enhance the quality of the programs. Furthermore, the Academic and Business Development Departments collaborate continually to develop, update, and create new programs tailored to the evolving needs and profiles of the participants.

The courses undergo constant review to ensure high-quality teaching and content.



SURVEY SYSTEM AND REPORT

Survey Format

The course, designed by La Escola Europea, was tailored to meet the specific needs of the institution and utilized digital tools for effective dissemination. A survey was created on Google Forms and shared via email at the course's end to collect feedback from participants. This approach ensured that the training not only met institutional requirements but also directly incorporated participants' experiences and insights.

Evaluation System

The survey is divided into three main sections:

- Lectures
- Workshops
- Organization and comments

Each lecture and workshop is evaluated independently on a scale of 1 to 5, 1 being the lowest score and 5 the highest score. All fields are compulsory, except for the comments and suggestions. All the scores are calculated by averaging

PARTICIPANTS QUALIFICATION

LAST CHECK: 25/04/2024 – 11 Responses	
LECTURES	
Opening Ceremony and Delivery of Contracts - Eduard Rodés & Orlando Reveco	5
Introduction to ERP Platform - Albert Ruíz	4.81
Electronic Documents - Eduard Rodés	4.81
Export Operation ERP - Orlando Reveco	5
Import Operation ERP - Orlando Reveco	4.9
Airfreight Operation ERP - Francesc Margalef	4.81
CO2 Emissions- Marta Miquel	4.72
Tariff Classification and Single Administrative Document (SAD) - Alexandre Ariza	4.9
Billing Module - Albert Ruiz	4.45
ERP PLATFORM	
Interaction with the ERP Platform	4.9
Ease of use of the ERP Platform	4.9
Teacher's support	5
Overall experience with the ERP Platform	5
ORGANIZATION & MATERIALS	
Organisation of the training	5
Online training platforms (Meet & Google Classroom)	4.81
Interaction with trainers & support	4.9
Presentations & training materials	5
GENERAL SCORE	4.88/ 5

	OTHER QUALIFICATIONS	
TEACHER'S SUPPORT	Marta Miquel	4,75
	Eduard Rodés	4,92
	Albert Ruiz	4,67
	Alexandre Ariza	4,92
	Francesc Margalef	4,92
	Orlando Reveco	4,97

OBSERVATIONS

- I am very thankful and grateful for this precious opportunity. Thank you so much. - Nokuzola Precious Masina
- It was a nice experience and I have gained more knowledge about click & cargo as I have never used it since I was in the industry. Now am so happy. - Elizabeth Nkgudi
- The experience was very excellent. thank you for the opportunity - EBBY NGOBENI
- I am very grateful for the opportunity that i was given and i have learned a lot in this program and i did understand a lot where i didn't i will just watch the video just to remind myself thank you again it was being with you - Ouma
- thank you for a wonderful program - Primonia
- What an amazing project this is! I feel a deep gratitude to Escola and the entire team. I had many questions, but you were all very patient, graceful and honest. If I ever end up on the training side of things, I would love to be like any one of you. Special thanks to Valeria, Orlando, Fransesc and Marta! Very impactful presentations and I appreciated the chance to be in the same room as system designers, law makers and environmental leadership. I would do this over and over again - Cynthia Thandeka Magagula
- First of all, I would like to thank the opportunity to be part of this programme, I've learned alot. the only thing that I knew before this programme was only the theory. But now i know how to do all the international operations using the platforms. Once again, we thank you. - Mpho Ravele
- I'm so grateful for the knowledge I gained and am proud to call myself a freight forwarder

PARTICIPANTS

- TLABO JERRY RASERUTHE
- PHUMLANI MTHEMBU
- NOKUZOLA PRECIOUS MASINA
- SANDILE PHILLIP MZANGWA
- MONWABISI THAMSANQA MISO
- ALUFANI NETSHIVHANGANI
- KARABO MAPALE PRINCE KEKANA
- SOLVA MIKATEKO CHAUKE
- VUTLHARI VIRGINIA CHAUKE
- WANDISA MZEMBE
- EBBY NGOBENI
- PRIMONIA NTOMBIZILE ZAMOKUHLE SIMELANE
- SHAAN TAMIA CAMEL
- CYNTHIA THANDEKA MAGAGULA
- OUMA MOREMI
- MPHOSSELLBIE RAVELE
- KENNETH JUNIOR SHIKWAMBANA
- ELIZABETH NKGUDI

PROGRAMME

Monday, April 8th, 2024

9:00 Opening ceremony – **Eduard Rodés & Marta Miquel**

10:00 Delivery contracts

10:30 Teamwork: Market Research Destination Port. – **Orlando Reveco & Valeria Munar**

13:00 End of the day

Tuesday, April 9th, 2024

9:00 Lecture: ERP Click & Cargo. – **Albert Ruiz**

10:30 Break

11:00 Teamwork: Prepare Packing List.– **Orlando Reveco & Valeria Munar**

13:00 End of the day

Wednesday, April 10th, 2024

9:00 Lecture: Electronic Documents – **Eduard Rodés**

10:00 Break

10:30 Lecture: Maritime Export Operation ERP Click & Cargo – **Orlando Reveco**

13:00 End of the day

Thursday, April 11th, 2024

9:00 Teamwork: Export Operation – **Orlando Reveco**

11:00 Break

11:30 Lecture: Maritime Import Operation – **Orlando Reveco**

13:00 End of the day

Friday, April 12th, 2024

9:00 Lecture: Export Airfreight Operation – **Francesc Margalef**

11:00 Break

11:30 Teamwork: Airfreight Operation – **Orlando Reveco , Valeria Munar & Francesc Margalef**

13:00 End of the day

PROGRAMME

Monday, April 15th, 2024

9:00 Lecture: Tariff Classification – **Alexandre Ariza**

10:00 Break

10:30 Lecture: Single Administrative Document – **Alexandre Ariza**

11:30 Teamwork: Fill SAD & Tariff Classification

13:00 End of the day

Tuesday, April 16th, 2024

9:00 Lecture: CO2 Emissions – **Marta Miquel**

10:30 Break

11:00 Lecture: Billing Module – **Albert Ruiz Reveco**

12:00 Teamwork: CO2 Emissions

13:00 End of the day

Monday, April 22nd, 2024

9:00 Teamwork: Complete the operations and prepare final presentation

13:00 End of the day

Tuesday, April 23rd, 2024

9:00 Closing ceremony and presentations

13:00 End of the day

COURSE CONCLUSIONS

The Port Virtual Lab (PVL) pilot course at GMLS has been successfully implemented, marking a significant advancement in teaching and learning methodologies within GMLS academy. The course has equipped participants with essential practical skills for managing operations as freight forwarders, thereby confirming the effectiveness of this training model. Despite some challenges related to document management and ERP system usage, the constructive feedback received will be instrumental in making critical adjustments to future iterations of the course.

The collaboration and support from Charity, Elwyn, and Hector have been pivotal in enriching the educational experience, establishing a strong foundation for future courses. Insights from this pilot will be utilized to refine the curriculum and expand training capabilities, aiming to more closely align with the current needs of the logistics sector.

With a commitment to continuous improvement and a focus on practical application, the PVL course is set to become a key component of GMLS's educational offerings. These enhancements are expected to contribute to a more effective learning experience in upcoming sessions, providing clear justifications for the adjustments made and ensuring that each modification directly contributes to the program's effectiveness and relevance.

Additionally, we hope to organize a feedback sessions with the course coordinators. These meetings will be crucial for gathering direct and detailed insights into their experiences, allowing us to accurately identify the most beneficial aspects and those that need adjustment. This information will be invaluable in designing targeted and effective interventions that enhance the relevance and impact of the program in the logistics sector.

TEAM ESCOLA EUROPEA INTERMODAL TRANSPORT



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