

Report on Actions to Fight the Pandemic



JUNTOS
SOMOS
MAIS
FELIZES!

PORTO
DO AÇU

FERROPORT

GNA
GÁS NATURAL AÇU

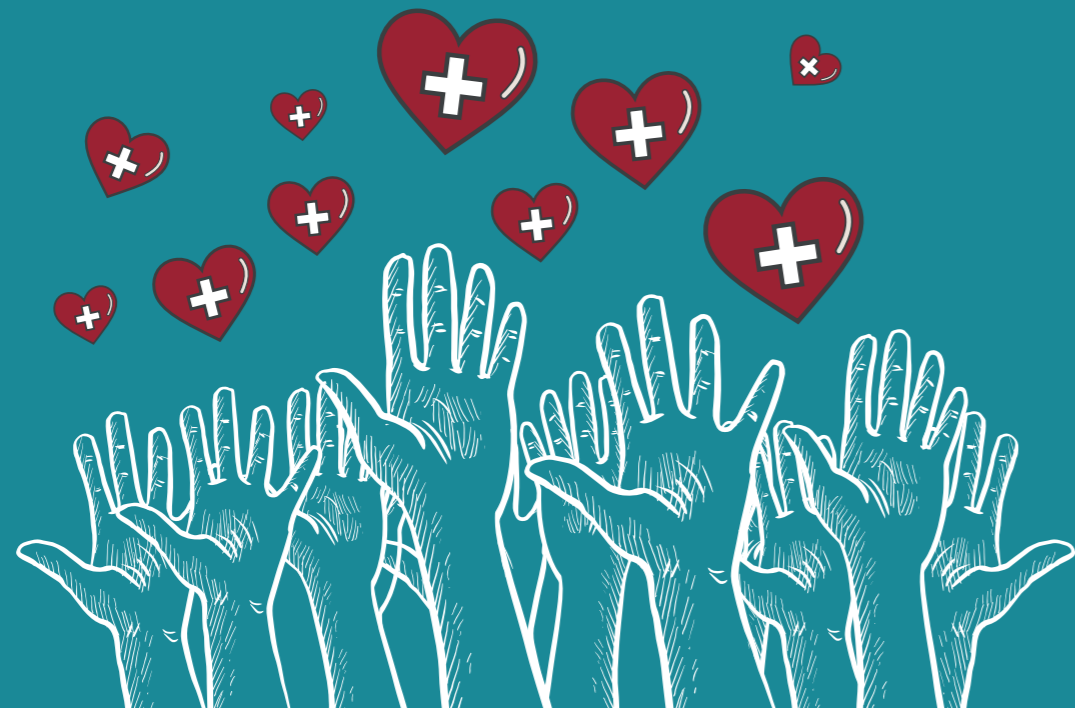
AÇU
PETRÓLEO

5400

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Message from the Leadership



José Firmo
CEO of Porto do Açú
Operações

“The continuity of our business has only been made possible by the Collaboration between Our People. Professionals who continued to perform their activities onsite as well as those in home office have been fulfilling their responsibilities with resilience, dedication and awareness of our commitment to overcome this challenge.

Through our partner network of domestic and international ports, we seek the best global practices to face this situation and lead a global task force within the scope of the International Association of Ports and Harbors (IAPH), while not losing sight of the commitment to our community. The battle is not over yet. We remain attentive to the evolution of the pandemic in Brazil and mindful of our relevant role in protecting our people.

We are going through a very challenging period in which the union between companies, public authorities and health organizations is absolutely essential.

Through relevant partnerships, we took action on several fronts, having the commitment to support residents of São João da Barra and Campos dos Goytacazes in avoiding and holding back Covid-19, preventing its spread not only among our workers, but also among their families, friends and the whole community.

Such actions are in line with the values we believe in and cultivate daily: Respect for Life, Commitment to Sustainability, Ethics and Transparency.

Our aim is to contribute so that we can all get out of this situation as soon as possible and in the best possible way, always prioritizing the health of our employees and society.”



Bernardo Perseke
CEO of GNA



Victor Bomfim
CEO of Açú Petr leo



Caring for life is a non-negotiable value for us. This commitment guided all the initiatives carried out during the pandemic. We work in partnership with public agencies and authorities to develop health and safety actions for the region's residents. And we are committed to carrying out our operations with the highest health and safety standards for our employees.

The results of these actions are shown in this report, which lists the main actions taken by the committees to face Covid-19.

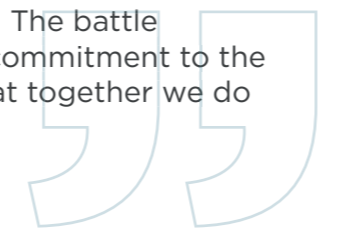


Carsten Bosselmann
CEO of Ferroport

The adverse scenario that we are experiencing in the midst of an unprecedented pandemic shows us how much we can advance together, reach out to others and provide much needed help to our surrounding community. This is exactly how the Port of Açú's Humanitarian Action Committee is working.

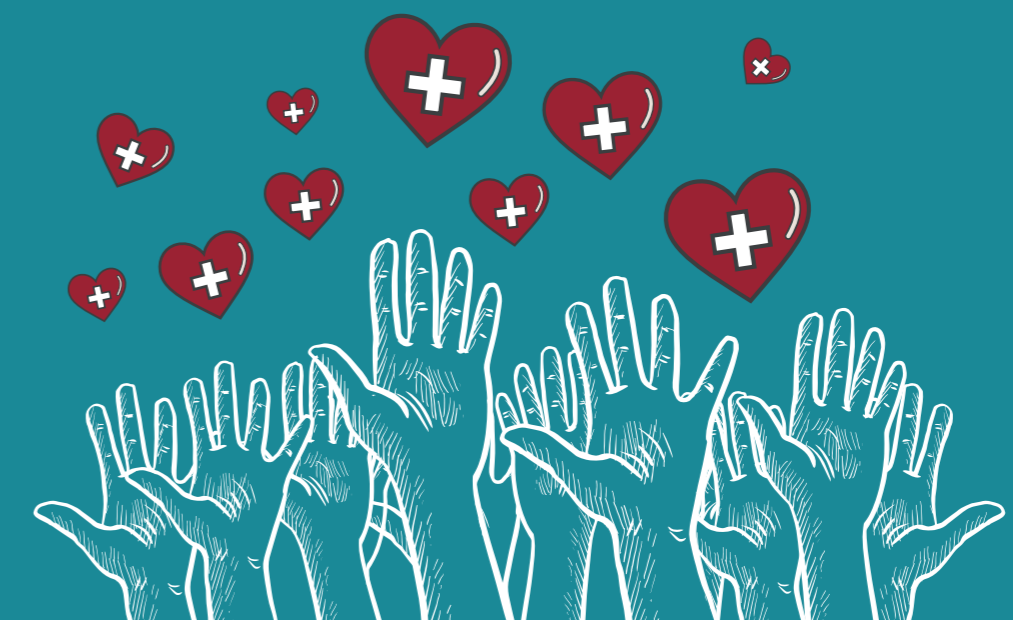
This is about joining forces in support of our commitment to social responsibility. Together we reach out and continue to operate with the highest health and safety standards, thanks to our team of dedicated employees who are committed to the mission of not stopping our activities.

Some of the results achieved by joining forces can be seen in this report. The battle against Covid-19 has not ended yet. But our purpose is still to fulfill our commitment to the community and continue our operations steadily. Because we believe that together we do not stop, that together we are stronger.



Joining Forces

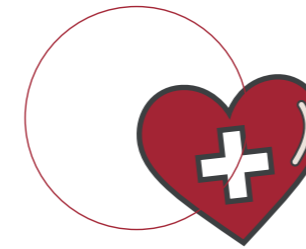
Learn about the companies that are part of the Port of Açú's People and Humanitarian Action Committees.



Behind the scenes in the Port of Açu are thousands of people who put their efforts daily into the port complex. Since the beginning of the pandemic, the Port of Açu's main mission has been to protect every one of them, as well as their families and local communities.

This was the motivation behind the creation of the People Committee and the Humanitarian Actions Committee, formed by representatives from Porto do Açu Operações, GNA, Açu Petróleo and Ferroport.

During online meetings, the groups monitor the latest coronavirus developments and discuss the implementation of prevention measures and actions to fight the pandemic.



As the companies worked in an integrated manner, action fronts were set up to properly allocate efforts and tasks.

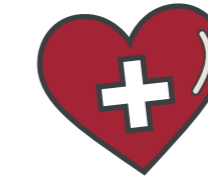


Adaptations for People

Driven by the purpose of safeguarding employees' health and safety, the People Committee established measures to promote collective well-being and organizational performance while fighting the coronavirus, without any impact on the companies' staff numbers.

- ♥ **Home office** for employees whose activities can be performed remotely, in addition to alternate in-person shifts for those in activities that are essential for operations;
- ♥ **Daily conversations about safety** in different work areas;
- ♥ **Recurring updates on Covid-19** and the Port of Açu's position
- ♥ **Educational content** placed around common areas in the offices and on buses that carry employees to and from the port;
- ♥ **Leadership meetings to update** and monitor actions related to Covid-19 (new channel);
- ♥ **Letters from CEOs with key messages** during the pandemic;

- ♥ Creation of a **channel featuring mild themes to make this period more pleasant**, named "Today's Tip";
- ♥ Production of a video with testimonials of employees **thanking operators for their work**;
- ♥ **Flexible working hours** for employees in home office;
- ♥ Content about **safety and personal hygiene guidelines placed in common areas**;
- ♥ Ergonomic care: equipment loaned for use in home offices and adaptation of **workplace gymnastics** to online format;



- ♥ Online **psychology service** platform offered;
- ♥ **Preventive isolation** of employees who:
 - returned from trips abroad,
 - experience any flu symptoms,
 - had contact with people who visited a country at risk;
- ♥ **Suspension** of domestic and international **travel**;
- ♥ **Suspension** of institutional **events**;
- ♥ **Home isolation** of those returning from trips abroad;
- ♥ Flexible use of food and meal vouchers and **additional aid payment to Açu employees**.

180+

employees registered on the online psychology service platform

300+

consultations carried out





Adaptation of operations

Port activities were also reviewed and adapted to continue in a safe and sustainable manner:

- ♥ **Suspension of institutional visits;**
- ♥ **Hand sanitizer** available in all facilities;
- ♥ **Intensified cleaning of common spaces,** particularly vehicles, restrooms and cafeterias;
- ♥ **Dedicated healthcare** if employees showed symptoms or were in contact with people showing symptoms;
- ♥ **Limiting the number of people in cafeterias** who use the space at the same time;
- ♥ **Revision of space distribution** in offices and operational areas to avoid crowding;
- ♥ **Temperature checks** on people entering the port;

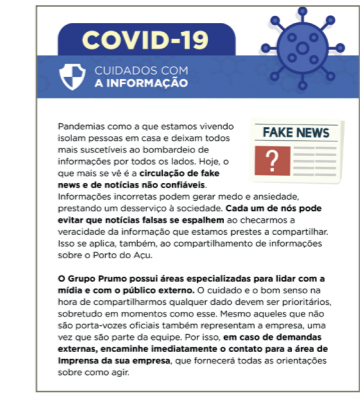
- ♥ Operational teams working in alternate shifts to ensure **safe contingency of people working in the same place**
- ♥ Vessels entering and docking in compliance with protocols established by the National Sanitary Surveillance Agency (Anvisa) **attesting to the sanitary conditions of the vessel and crew**



Communication

In a pandemic, one of the main aggravating factors is poor access to clear, accurate and truthful information. Misinformation can expose more people to the risk of contagion. Faced with this challenge, the Committees defined a communication plan with the community to keep them informed and aware of what should be done to protect themselves from the virus:

- ♥ Non-stop **awareness campaign on social media** informing general safety guidelines
- ♥ Reinforced **communication with communities** through specific channels, such as speakers on motorcycles, radio ads, short messages/cards distributed through WhatsApp in partnership with Mayor's Offices
- ♥ **Letter stating the Group's positioning** sent to partners, clients and contractors
- ♥ **News articles about actions implemented during Covid-19** published by associations and partner outlets
- ♥ **Dedicated service on social media** to answer questions related to Covid-19
- ♥ **Companies' websites updated with specific sections** to inform the health and safety actions that were implemented



Prezados colaboradores, clientes, parceiros e colegas da comunidade do Porto do Açu

Vivemos um momento sensível da nossa história. Os impactos do Covid-19 estão sendo mundialmente sentidos e chegaram ao Brasil e à nossa comunidade.

Em meio a esse período de incertezas, a esperança surge através do trabalho de profissionais que, por amor ao próximo e às suas profissões, estão na linha de frente deste grande desafio. Por isso, primeiramente e em nome do Porto do Açu gostaria de deixar aqui nosso **agradecimento e respeito** a todos profissionais da área de saúde, indústria sanitária, produtores e fornecedores de alimentos e prestadores de serviços essenciais.

Nós, como Porto do Açu, também temos uma grande **responsabilidade social**. Seguimos com nossas operações conscientes da essencialidade do nosso papel na construção de uma comunidade e ancorados no propósito de ser uma das principais portas para o comércio internacional brasileiro mantendo a economia ativa e garantindo os recursos e energia necessários para nossa região.



+ Support to Essential Services and Healthcare Professionals

In any pandemic, hope comes from the work of people who, out of love for their neighbors and their professions, act on the front lines. In appreciation and support of their efforts, the Humanitarian Actions Committee made a number of donations focused on healthcare and essential services in the municipalities of Campos de Goytacazes and São João da Barra.

1.3k+

PPEs+ thermometers

37.5k

N95 masks for health workers

2.5k

gowns

5k

units of input to manufacture face shields

50k

pairs of gloves

2.5k

N95 masks for essential service providers

6k

TNT masks manufactured and donated



+ Technology and Testing

The Humanitarian Actions Committee joined the Brazilian Institute of Petroleum and Biofuels (IBP) and companies Equinor and SBM to support the “Dados do Bem” project.

It is with partnerships like this that we can have the population tested for Covid-19. Without partners, we would not have so many suitable actions to deal with Covid in our municipality.

Rafael Diniz
Mayor of Campos de Goytacazes

Testing is important to provide a virus distribution map and strategic data about Covid-19 so that authorities can make decisions. Moreover, data from Dados do Bem are synchronized with those of the Ministry of Health, which innovatively contacts the person using toll free number 136 to monitor the citizen's health status.

Arleny Valdes
Health Secretary of São João da Barra

R\$ 500k

invested with Instituto D'Or

25k+

rapid testing kits donated

1,419

employees tested (85% of the workforce)

164

Rio de Janeiro workers in home office

1,070

people working in the port (employees and contractors)

185

Campos / São João da Barra workers in home office

Essential Equipment



The Humanitarian Actions Committee sought innovative ways to provide the necessary resources for adequate treatment of the largest number of Covid-19 patients.

26 lung ventilators repaired

Vulnerable Population



Social isolation resulting from the pandemic also affected small businesses. With our support, small farmers who faced food distribution interruptions due to Covid-19 were able to distribute their output and help to feed low-income households.

13+ aid organizations supported

1,4k+ people received donations

Aprox. **7** metric tons of food donated



“ We serve 320 vulnerable families who are without income or working informally due to the pandemic. The Port of Açú’s donations are welcome because we can add these products to the food baskets offered to them.

Raquel Campos Souza
Apape social worker

I am very grateful to the Port of Açú because we had a lot of produce to deliver to schools in the municipality and we thought it would go to waste. Now, the food will be delivered to the needy. It was a great solution for everyone.

Manoel Toledo
Vila da Terra rural producer

Tamar Clothing seamstresses were among the entrepreneurs supported by the Committee

4k masks produced for employees

10k face masks donated to the local population, including São João da Barra fishermen



In July, the traditional winter clothing drive was adapted to drive-thru format, ensuring safe drop-offs

Watch



300+ pieces received

500 families benefited

In August, a blood donation drive was organized along with the Campos Regional Blood Center. Donations happened over two days to refill the city's blood bank.



50+
donors in the two-day campaign

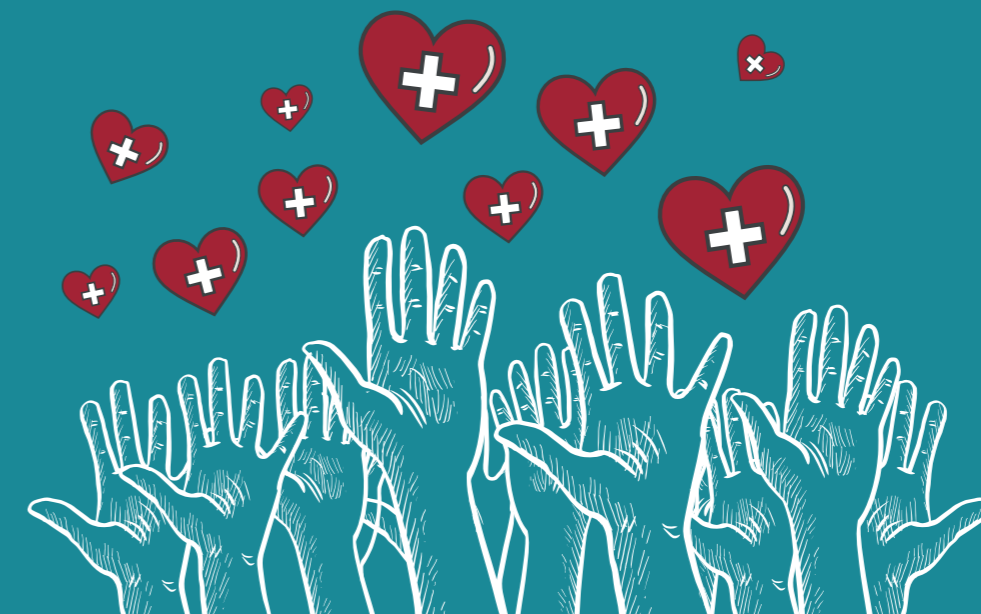
Potential to help
200+
people with donated blood

The Humanitarian Actions Committee also joined development bank BNDES' "Saving Lives" project. Proceeds will be funneled to the Santa Casa hospital in São João da Barra and BNDES will double the amount donated to support other philanthropic healthcare organizations in the country.



R\$ 400k
donated to the matchfunding project "Saving Lives"

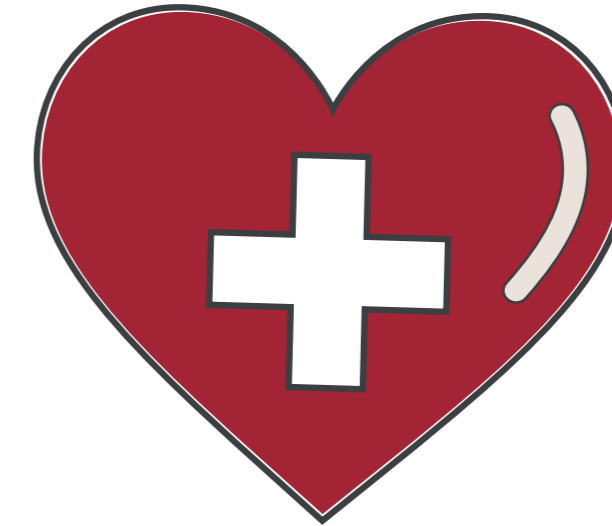
Our Vision of the Future



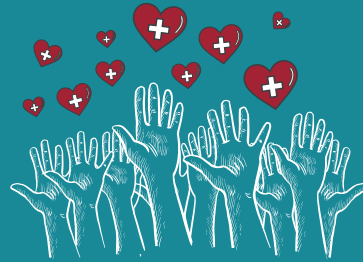
More than just a port, Açu is a sustainability hub, where development is not just about business. With collaboration and solidarity, the Port of Açu is fertile ground for social innovation and entrepreneurship and will continue to funnel all its energy to solutions that reduce the socio-economic impact of the pandemic, with support from authorities, partners, customers and the community as a whole.

It is when all social players come together that challenges like this can be overcome. Here, we will continue to work together and committed to the safety and health of everyone in any circumstance. Count on us to be ready and prepared for the next steps in this journey.

Together we are the Port of Açu.



#TogetherWeAreStronger



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Keep up to date with our actions against Covid-19.

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